

MOBILE DEVICE GUIDELINES AND EXPECTATIONS

In an effort to ensure the best possible experience for students' participation in this program, parents/guardians and students are responsible for following these directions and expectations listed below, in addition to any specific usage and care guidelines distributed by your school. Additional information and resources can be found on <a href="students-stud

Receiving a Mobile Device

Parents/guardians and students must sign and return the <u>Mobile Device Agreement</u> before the mobile device can be issued. Mobile devices will be distributed during the mobile device orientation scheduled by your school.

Returning a Mobile Device

- Individual school mobile devices and accessories (charger, cover, etc.) must be returned to the school at the end of each school year. Students who graduate early, withdraw, are suspended or expelled, or terminate enrollment for any other reason must return their school mobile devices on the date of termination.
- Depending on the circumstances, students who fail to return mobile devices may be subject to criminal prosecution and/or
 required to pay the replacement cost of the mobile devices. Failure to return the mobile devices will result in reports being filed
 with the Clark County School District Police Department.
- Any student who returns a damaged mobile device may be charged a fee for any needed repairs or missing accessories, not to
 exceed the replacement cost of the mobile device and accessories, as outlined in the <u>Mobile Device Cost Table</u>.

Mobile Device Use

- Students are required to abide by the CCSD <u>Acceptable Use Policy</u> agreement, and are responsible for proper conduct on CCSD technology network resources as outlined in <u>Regulation 3990</u>.
- The care of the mobile device is the responsibility of the student to whom it is assigned; the device should not be loaned or given to any other persons.
- The mobile device should not be unattended. When the device is not in the possession of the student to whom it was issued it should be stored in a secure location.
- The mobile device should be handled with appropriate care; it should not be stored in a location (book bag, etc.) that also contains liquid or food products. Heavy objects should not be placed on top of the mobile device. Never throw or slide the mobile device or a book bag that contains the mobile device. Do not shut the cover if anything is lying on the mobile device screen.
- Unless otherwise specified by school staff, the student should bring his/her assigned mobile device to school every day fully charged and ready for use.
- Student issued mobile devices may be collected and/or inspected by CCSD staff at any time; and information or data on the device
 may be accessed by CCSD staff.
- CCSD installed apps and tools, including device management software, must not be removed from the device or altered in any way.
- CCSD issued mobile devices are configured with unique serial number AND asset tag identifiers; these identifiers must not be removed or marred in any way.
- Lost or stolen mobile devices must be reported to school personnel and municipal police. A police report is required for stolen devices.

Care and Maintenance

- Mobile devices should not be exposed to liquids. Cleaners, sprays, alcohol, ammonia, or abrasives may damage devices and should not be sprayed directly on keyboards and screens. Approved cleaning solutions should be applied using a soft, lint-free cloth.
- While the mobile device is scratch resistant, it will scratch. The mobile device should not be used with sharp objects or as a flat surface on which to write with a pen or pencil. Do not write on, draw on, or add stickers or labels to the mobile device or its cover. No form of tampering will be tolerated.
- The mobile device should not be exposed to extremes of heat or cold and should be stored and used at room temperature.
- The mobile device should be charged by connecting the adapter to a grounded standard 110v electrical outlet; care should be used when connecting the charging adapter.
- The mobile device should always be kept in the protective cover (if applicable).
- If the mobile device is not functioning or has been damaged, it must be submitted to school personnel for evaluation and repair. A replacement device may be provided to support continued instruction at the school's discretion.

Apple iPads Only:

CCSD issued iPads should not be connected to computers or laptops to sync or charge. Doing so may interfere with the iPad
management software and may result in data loss.

Clark County School District May 7, 2021



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Device Filtering and Monitoring

To support the CCSD's one-to-one device initiatives and deployments, distance and blended learning, mental health support initiatives, and to comply with Federal Communication Commission's (FCC) E-rate program rules, the Children's Internet Protection Act (CIPA), and the Protecting Children in the 21st Century Act, CCSD requires a content filtering, management, theft recovery, alerting, and remote teaching/proctoring solution. CCSD will continue the usage of GoGuardian district-wide for the 2021-2022 school year.

GoGuardian is deployed to the students' nv.ccsd.net user accounts as an extension and the application functionality will be enabled when a student is logged into a Chromebook or Chrome browser on any operating system with their nv.ccsd.net user account, regardless of whether the device was issued by CCSD or is a personal device.

The GoGuardian Suite is utilized for content filtering and blocking access to harmful or inappropriate websites. GoGuardian also provides class management tools for teachers to help in keeping students on-task and away from distracting content during instructional time. More information for parents/guardians can be found in the GoGuardian Parent Information document. In addition, GoGuardian Beacon 24/7 provides alerts to CCSD staff 24-hours a day, monitoring online activity that is considered a life-safety issue or threat such as actively planning a suicide or self-harm.

Though GoGuardian may provide protection against inappropriate content for students, monitor online activities, and alert for life-safety issues, no filtering or monitoring system is perfect. CCSD cannot and does not represent that inappropriate or objectionable material can be completely filtered and does not guarantee that all life-safety issues will be detected. Parents/guardians are still responsible to actively monitor their child(ren).

Additional information on the GoGuardian Suite can be found on stutech.ccsd.net.

Parents should frequently review the content, including apps, media files, etc. of students' mobile devices to ensure that they are being used appropriately. If parents are concerned or have questions regarding the use of the devices they may contact school staff for clarification.

Analytics

CCSD employs analytics tools such as Clever EdTech Analytics on user accounts as an extension and the tools will be enabled when a student is logged into a Chromebook or Chrome browser on any operating systems with their nv.ccsd.net user account, regardless of whether the device was issued by CCSD or is a personal device. These tools help CCSD determine which applications are being used by students and for how long, which helps CCSD determine which applications are working and driving student achievement.

Account Information

G Suite For Education Accounts

Students will be provided with a G Suite for Education account (user@nv.ccsd.net). This account is required in order to use a Chromebook; however, it may be used on other computing devices, such as laptops and iPads, as well.

Below are suggested guides to assist parents:

For information regarding Google's G Suite for Education visit:

https://edu.google.com/trust/#what-are-google-apps-for-edu

For more information regarding Google's privacy practices specific to G Suite for Education visit:

https://gsuite.google.com/terms/education_privacv.html

Guide to Google Account Privacy Settings for Students

https://www.eff.org/deeplinks/2015/11/guide-google-account-privacy-settings-students

Guide to Chromebook Privacy Settings for Students

https://www.eff.org/deeplinks/2015/11/guide-chromebook-privacy-settings-students

A G Suite for Education account may be configured to connect to Google's Chrome Web Store. The Chrome Web Store allows the download of apps, movies, TV shows, music, books, and newsstand media. Some of this is free, and some must be purchased. Teachers will only request that students download free music, apps, or other resources as part of classroom activities and homework. Students will never be asked to pay for music, apps, or other resources to be used in class.

Parents/Guardians and students should **not provide** credit card information for the Chrome Web Store.

Parents/Guardians should monitor students' downloads from the Chrome Web Store, and ask your student(s) how they use the
different apps.

Apple ID Accounts

CCSD does not support the use of personal Apple IDs on CCSD issued iOS devices. Required applications will be distributed to the devices by school staff.

Clark County School District May 7, 2021